



Cavalier Group Product Guarantee Matrix

The table below is to be used as a quick guide for the length of guarantee that Cavalier offers for each category of product. For further details of what damages are covered in the guarantees please see the full terms and conditions on the individual page for each category.

The extended lifetime guarantee is only available to customers who complete the online guarantee form within 30 days of installation.

Product	12 Months	2 Years	5 Years	10 Years	Extended Lifetime Guarantee
Assembled Furniture			✓*		
Flat Pack Furniture	✓				
Bath Panels		✓			
Mirror Units		✓			
Toilet Seats	✓				
Concealed Cisterns	✓				
Sanitary ware			✓		
Bath Wastes		✓			
Baths				✓	
Free standing Bath Feet		✓			
shower enclosures					✓*
Bath Screens					✓*
Shower trays					✓***
Shower Tray Wastes		✓			
Basin / Bath Taps				✓**	
Shower Sets & Valves				✓**	
Shower Accessories		✓			

✓*

Components that suffer from wear & tear are covered by a 2 year guarantee.

✓**

Cartridges, Diverters, hoses, handsets, headsets and all other finishes besides chrome are covered by a 2 year guarantee

✓***

Should the tray not be installed in conjunction with an April / Aquadart shower enclosure the guarantee will be reduced to 10 years.

Elation Bathroom Furniture Collections Guarantee

Our guarantee is available to customers who complete the online guarantee registration form within 30 days of installation www.elationbathrooms.co.uk

Terms and Conditions

Proof of purchase showing the date and place of purchase must be retained by the customer as the guarantee is not transferrable.

The guarantee only applies to products purchased and installed in the United Kingdom

Product guarantee does not cover the following and damage or defects caused by:

- Incorrect installation.
- Poor service / maintenance practice.
- Damage to the product caused by inappropriate cleaning products.
- General wear and tear.
- Products that have been modified / altered
- Ex-display units.

This guarantee requires that the products be used in the manner for which they are intended and in accordance with our installation and cleaning instructions.

All our furniture ranges are covered by a 5 year guarantee and our LED illuminated mirrors and bath panels are covered by a 2 year guarantee and our toilet seats are covered by a 12 month guarantee from the date of purchase.

In the unlikely event that the product fails within the 5 year guarantee we will replace the part (or nearest equivalent) of the product which has failed. Notice must be provided in writing detailing the product failure. Liability is limited to individual products and does not cover consequential loss or damage, installation costs or financial compensation. The customer will be required to pay for the cost of installation of the replacement part.